

10

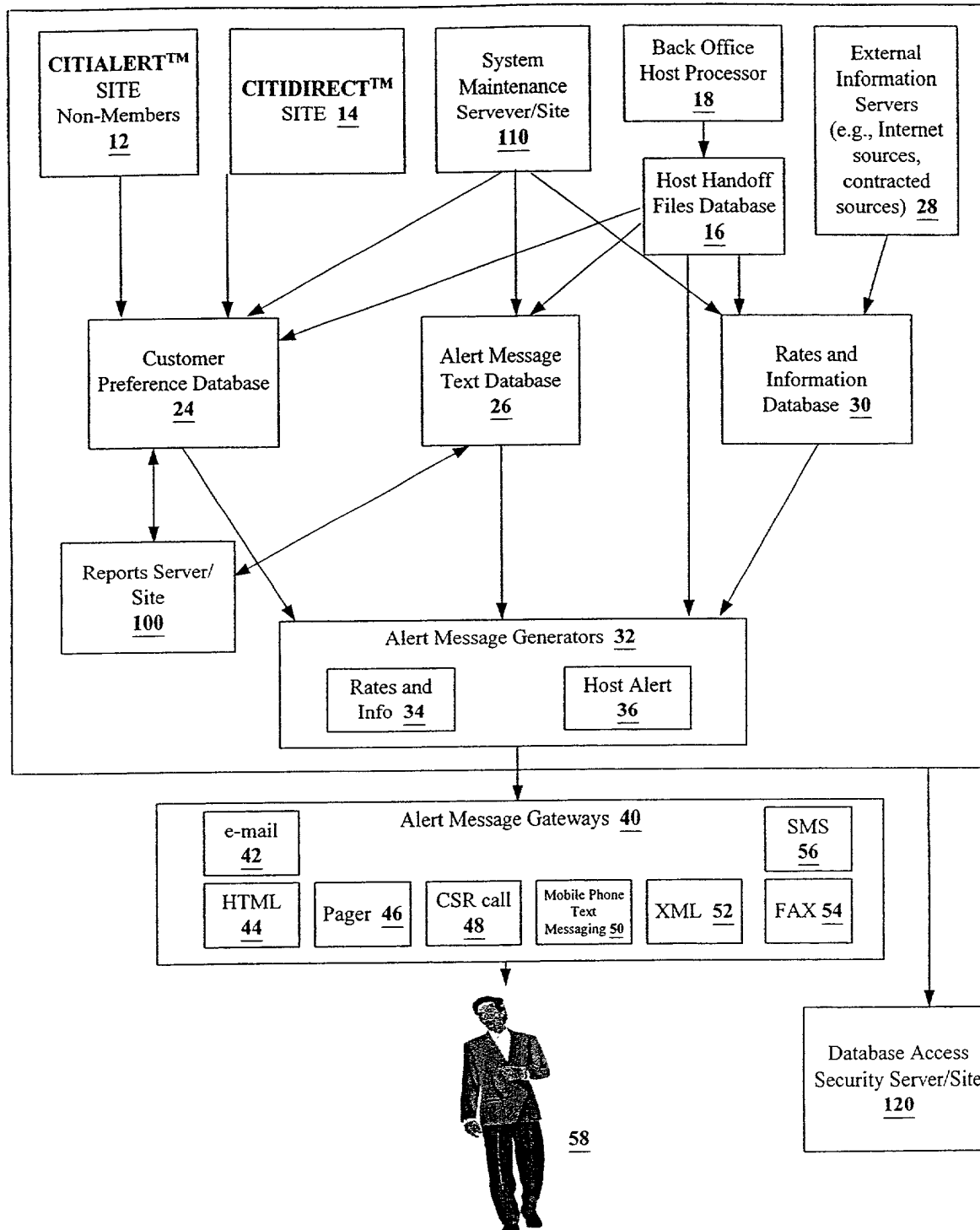


Figure 1

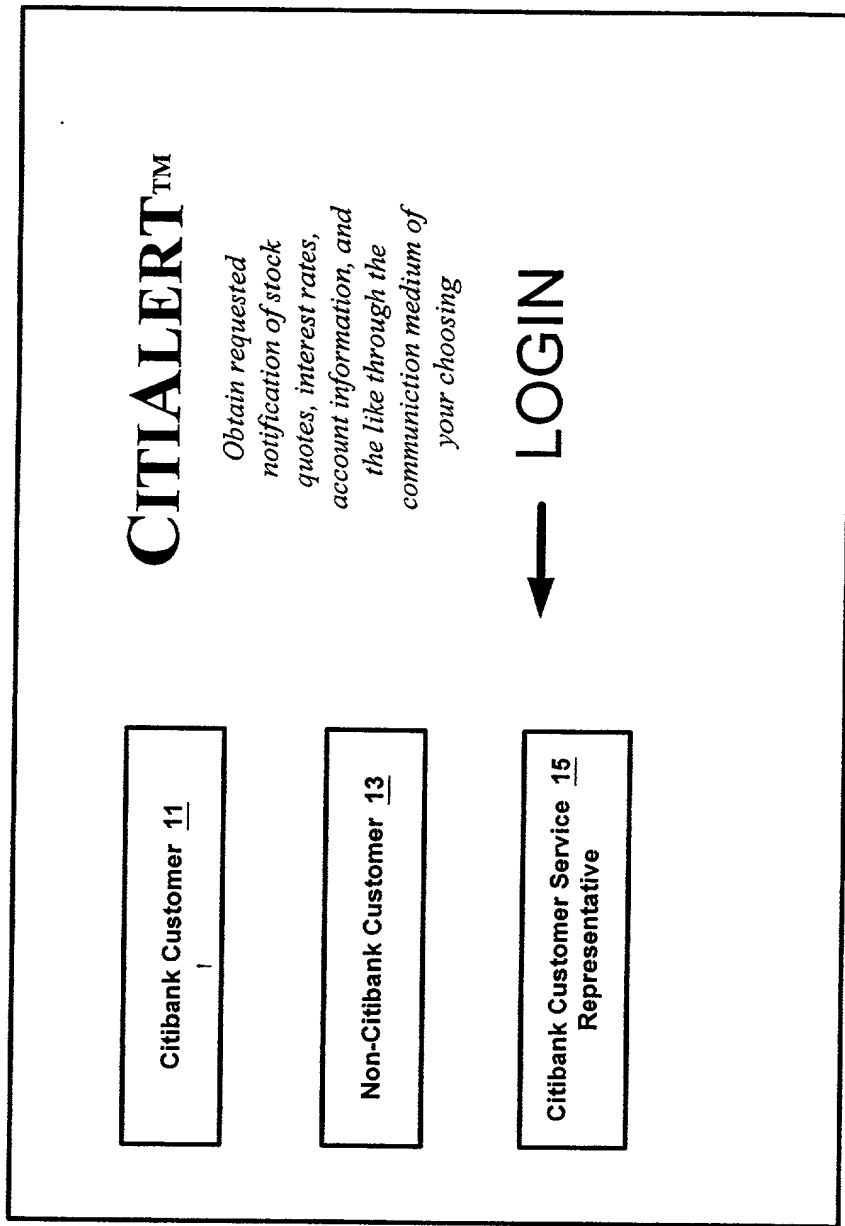


FIGURE 2

Welcome to CITIDIRECT™

First Time  
Customer  
Login 19

Repeat  
Customer  
Login 21

Figure 3

CITIDIRECT™

Repeat Customer Login

25

ID Name

27

Password

Figure 4

23

CITIDIRECT™

First Time Customer Login

31 Enter Customer's LAST NAME

33 Enter Customer's ACCOUNT NUMBER

35 Enter Customer's PIN NUMBER

(If you have not received a PIN NUMBER, dial 1-800-CITIPIN to have your PIN NUMBER mailed to you)

37 Enter Customer's ID NAME

(Must be at least 8 characters in length)

39 Enter Customer's PASSWORD

(Must be at least 6 characters in length)

41 Verify PASSWORD

43 Enter Customer's E-MAIL ADDRESS

Figure 5

[illegible]

Figure 6(a)

**Figure 6(a)**

# Report Parameters

## Predetermined Parameter Reports

- ☐ Today  
☐ Daily  
☐ Weekly  
☐ Monthly

210

## Notification Method

- ☐ e-mail  
☐ HTML  
☐ Pager  
☐ CSR  
☐ Mobile Phone  
Text Messaging  
☐ XML  
☐ Facsimile  
☐ SMS

## Account

- ☐ Checking Account  
Acct. No. 1   
Acct. No. 2   
☐ Savings Account  
Acct. No. 1   
Acct. No. 2   
☐ Money Market  
Acct. No.   
☐ Mutual Fund  
Symbol

## Date

- Day   
Month   
Range

205

GENERATE REPORT 215

Figure 6(b)

200

# Welcome to CITIALERT™ Non-Citibank Member Login

*For a wider range of  
CITIALERT™ services,  
please visit the CITIBANK™  
Homepage for financial  
services information and  
registration*

**First Time  
Customer  
Login 47**

**Repeat  
Customer  
Login 49**

**CITIBANK™ Homepage 51**

Figure 7

**CITIALERT™**  
Repeat Customer Login

55 ID Name

57 Password

\_\_\_\_\_

\_\_\_\_\_

53

53

CITIALERT™

First Time Customer Login

61 Enter Customer's FULL NAME

63 Enter Customer's ID NAME

(Must be at least 8 characters in length)

65 Enter Customer's PASSWORD

(Must be at least 6 characters in length)

67 Verify PASSWORD

69 Enter Customer's E-MAIL ADDRESS

59

Figure 9

# CITIALERT™ Notification System

I would like to be notified regarding:  
(Check all that apply)

- ☐ Interest Rates
- ☐ Stock Quotes
- ☐ Credit Specials
- ☐ Other CITIBANK Specials

82

Please notify me through:

- ☐ e-mail
- ☐ HTML
- ☐ Pager
- ☐ CSR
- ☐ Mobile Phone Text Messaging
- ☐ XML
- ☐ Facsimile
- ☐ SMS

84

Please notify me:

- ☐ Instantaneously
- ☐ Hourly
- ☐ Daily
- ☐ Weekly
- ☐ Monthly

86

CONTINUE

Figure 10

80

**CITIDIRECT™**  
Customer Service Representative Login

73 CSR Name

75 CSR Number

Figure 11

71

# CITIDIRECT™ Customer Service Representative Notification System

**96** Customer's Identification Number (CIN)

**Customer to be notified regarding:  
(Check all that apply)**

<input type="checkbox"/>	Checking Account Balance
<input type="checkbox"/>	Savings Account Balance
<input type="checkbox"/>	Interest Rates
<input type="checkbox"/>	Stock Quotes
<input type="checkbox"/>	Portfolio Value
<input type="checkbox"/>	Credit Specials
<input type="checkbox"/>	Other CITIBANK Specials

**92**

**Please notify customer through:**

<input type="checkbox"/>	e-mail
<input type="checkbox"/>	HTML
<input type="checkbox"/>	Pager
<input type="checkbox"/>	CSR
<input type="checkbox"/>	Mobile Phone Text Messaging
<input type="checkbox"/>	XML
<input type="checkbox"/>	Facsimile
<input type="checkbox"/>	SMS

**94**

**Please notify customer:**

<input type="checkbox"/>	Instantaneously
<input type="checkbox"/>	Hourly
<input type="checkbox"/>	Daily
<input type="checkbox"/>	Weekly
<input type="checkbox"/>	Monthly

**98**

CONTINUE

**Figure 12**

**90**

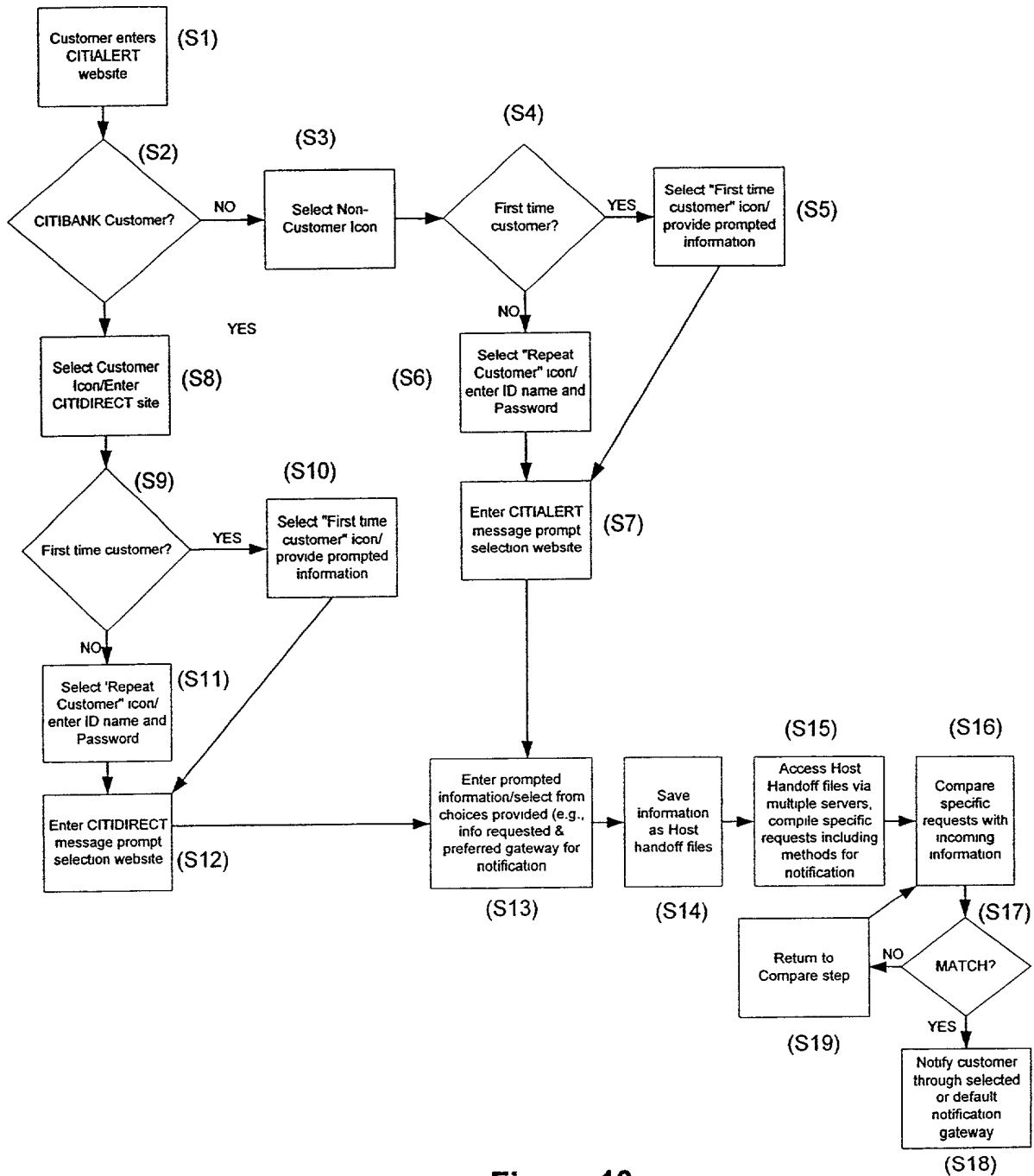


Figure 13